



## ***East Tennessee's Total Indoor Sports Destination***

110 South Watt Road Knoxville, TN 37934

Following the recommendations from the Knox County Health Department and the CDC, Cool Sports will be reopening and implementing the following procedures immediately starting May 18th as welcome customers back. These procedures being implemented are focused on the promotion of safety for our customers and employees within the facility. These procedures are subject to change as further recommendations are provided from the Health Department:

- All areas and surfaces within the rink have been sanitized with Cintas EPA approved disinfectant.
- The staff will be sanitizing all high traffic areas and surfaces regularly.
- Masks are required for all employees and guests in the lobby, rink, and turf side but will not be required once on the ice or field.
- Cool Sports will not be providing masks. If a patron or guest arrives without a protective mask he or she will not be permitted inside the facility.
- All patrons and guests must check-in at the front desk to sign in and go over the Cool Sports questionnaire before being allowed to participate.
- Hand sanitization stations will be available in the lobby and front desk.
- Locker rooms are closed during this time and all guests need to come prepared.
- All water fountains are turned off for your safety, please bring your own water.
- The bar and concessions are closed.
- Outside alcohol is still prohibited as it violates our beer permit.
- Arrival times are spaced out to minimize customer contact in the lobbies/common areas.
- The floors, benches, and chairs marked to designate six feet distance and the flow of traffic.